## **CO-OPERATIVE BANK OF KENYA**



## GROUP FINANCIAL RESULTS ANALYST BRIEFING Q3 2019

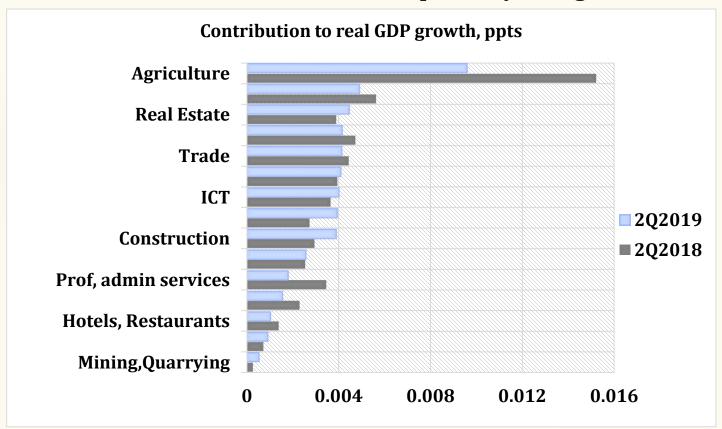
**19 November 2019** 

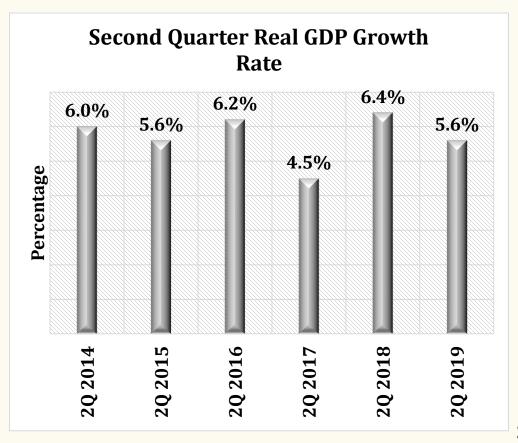
## Macro Economic Highlights

#### GROSS DOMESTIC PRODUCT (GDP) GROWTH ROSE TO 6.3% IN 2018

- Kenya's economic performance for the second quarter of 2019 generally softened to 5.6% compared to 6.4% in a similar period in 2018.
- Higher growth was recorded in ICT, food & hotels, transport and the public sector.

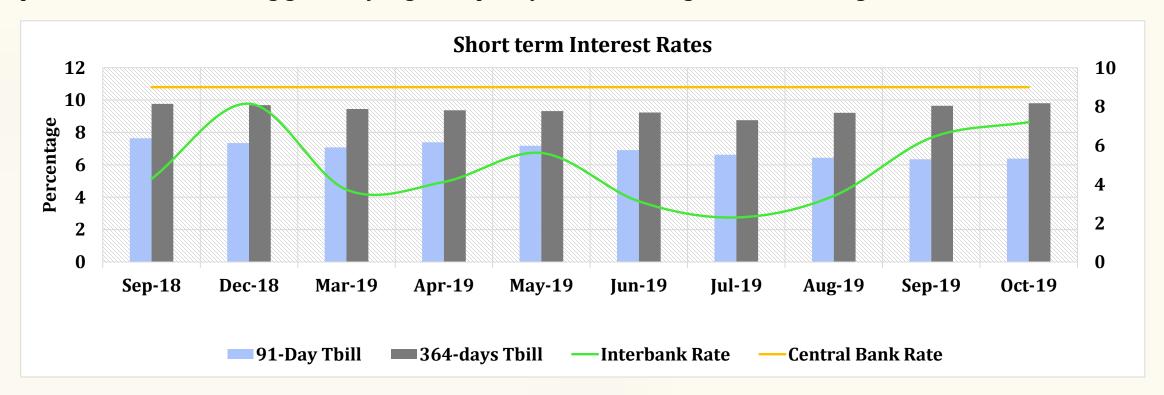
#### Charts on trend and contribution to quarterly GDP growth rate





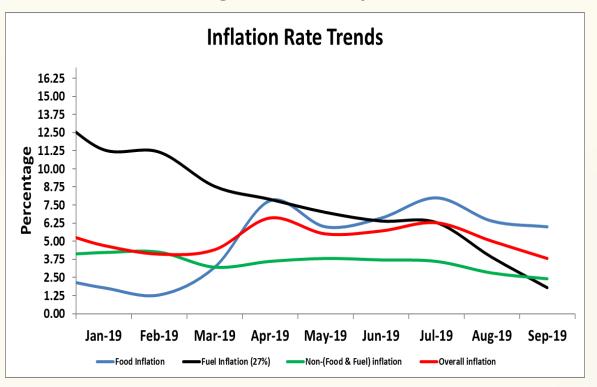
#### SHORT TERM INTEREST RATES

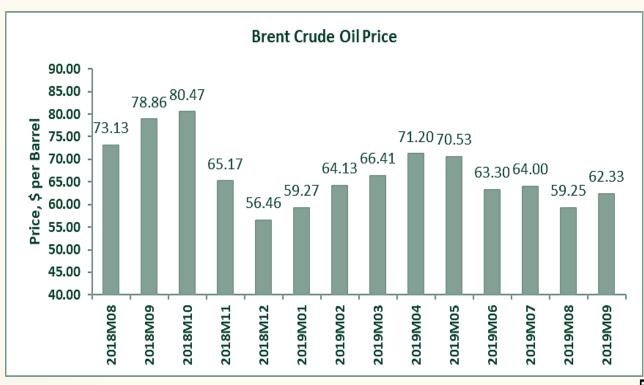
- The money market remained fairly stable in the nine months to September 2019.
- Yields on short term paper continued on a marginal fall during the nine months to September 2019.
- Interest rate on 91-days, 182-days and 364-days Treasury bills were 6.4%, 7% and 9.4%, respectively at the close of September 2019 compared to 7.6%, 8.8% and 9.8%, respectively at the close of September 2018.
- Average interbank rate also fell to 3.6% in the nine months to September 2019 compared to 5.3% in a similar period in 2018 indicating generally higher liquidity in the banking sector on average.



#### INFLATION RATE LOW AND STABLE

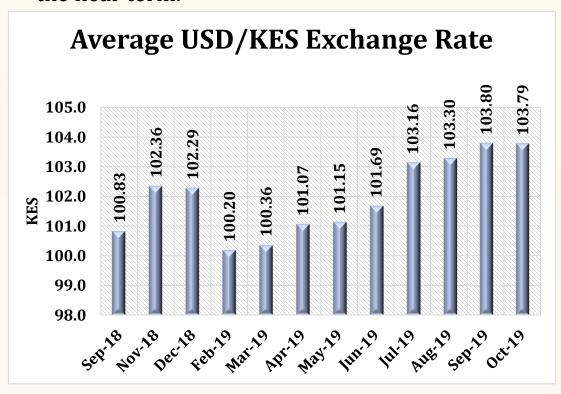
- Overall inflation rate touched 3.8% in September 2019 supported by declining food prices.
- It has trended slightly upwards in the nine months to September 2019 to average 5.1% compared to 4.4% in a similar period last year. The main driver was a rise in food prices in the months of April and June 2019.
- Fuel inflation has however fallen to 7% in the nine months to September 2019 from 11% in 2018 due to the fall in global fuel prices.
- Overall inflation figures are likely to remain within the Government range of 2.5% to 7.5% in most of the year.

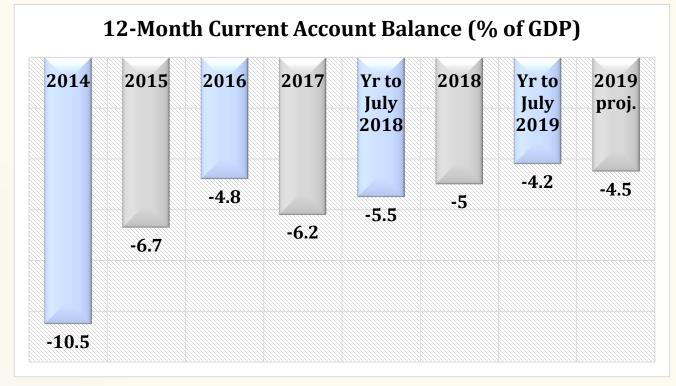




#### THE CURRENCY HAS REMAINED FAIRLY STABLE

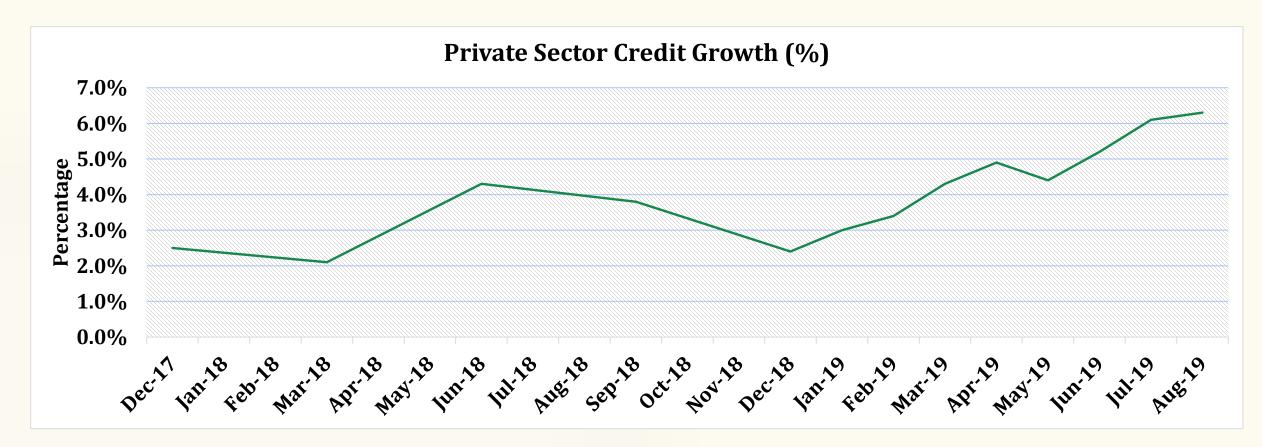
- The KES exchange rate to the USD averaged 101.8 in the nine months to September 2019 compared to 101.3 in a similar period in 2018.
- The KES is currently trading at an average of 103.2 against the USD.
- Going forward, increasingly loose monetary policy in the US implies less pressure on the USD/KES exchange rate in the near term.





#### TREND IN PRIVATE SECTOR CREDIT GROWTH

- The 12-month growth in private sector credit has risen to 6.3% in August 2019 from 3% in January 2019.
- This compares to 4.3% growth registered in August 2018.



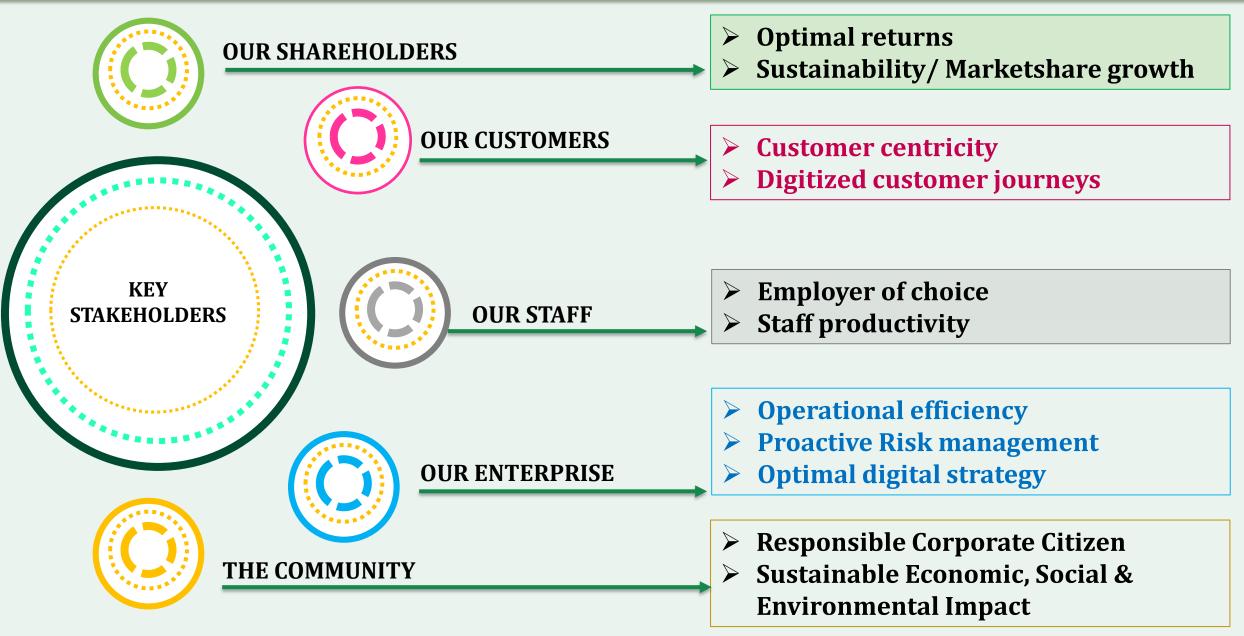


#### **SOUTH SUDAN**

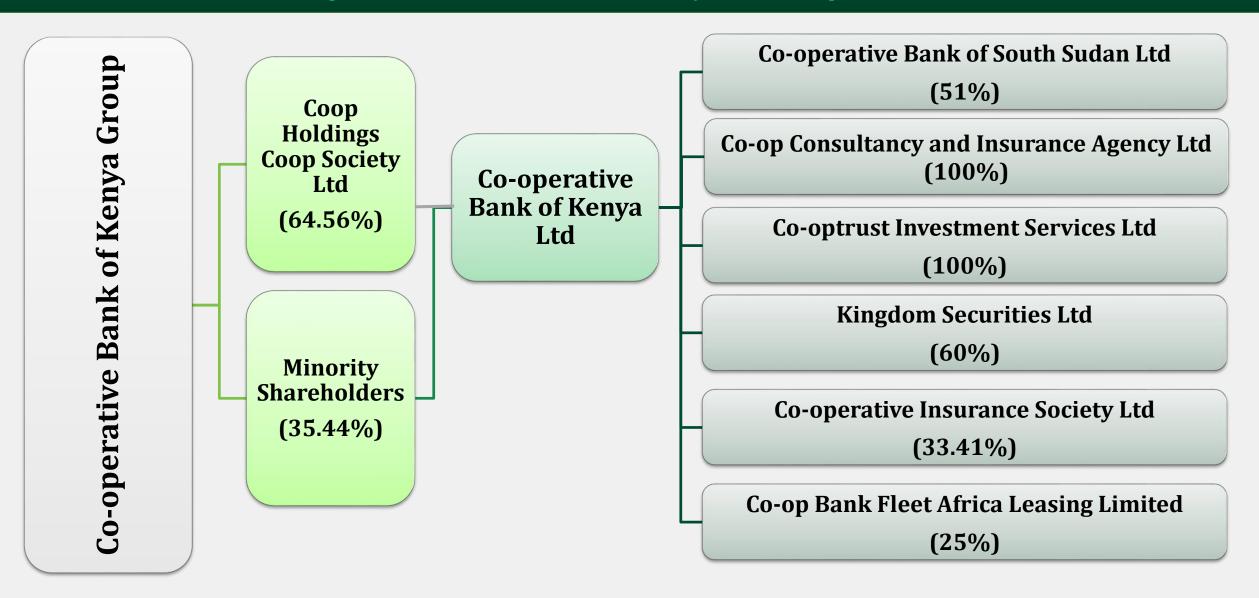
- The economy is estimated to have recovered with a growth rate of 3.2% in FY 2018/19, from a contraction of 3.5% during FY2017/18.
- Overall rate of inflation averaged 60.8% during FY2018/19 down from 121.4% in the FY 2017/18.
- The current account deficit, excluding grants, rose to 6.5% of GDP during FY2018/19 from 4.5% in FY 2017/18
- The main challenge going forward is to ensure sustainability of peace and security in the country.
- With the timeline for the formation of a transitional power-sharing government now set for February 2020, we hope that progress will be made on key milestones such as the unification of the army and decision on the country's states and boundaries.

## Strategic Focus

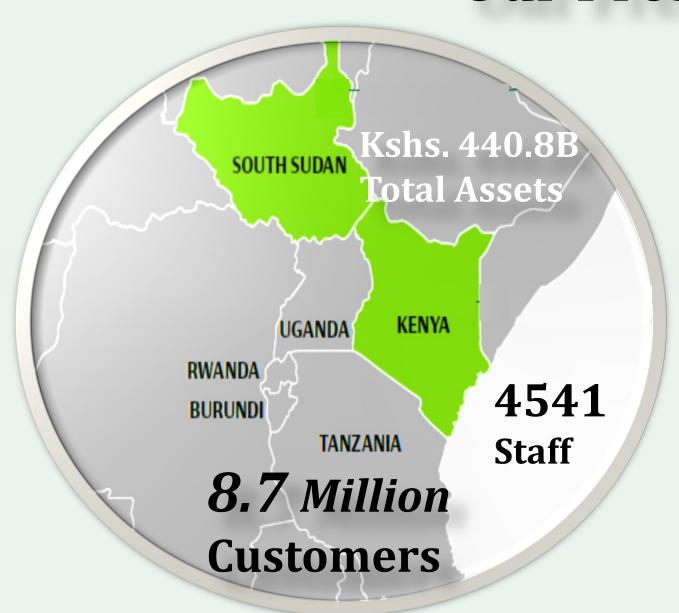
#### **Our Strategic Focus**



#### Co-operative Bank of Kenya Group Structure



#### **Our Presence**



157 Branches

**4.7 Million+** Mcoop cash mobile banking

16000+ Co-op Kwa Jirani Agents

**586** ATMs

89K CoopNet-Internet Banking

**464** Sacco Front Offices Branch network

**16K+** Diaspora Banking Customers

#### Our Business: A Successful Universal Banking Model

We enable our customers to;

Save

**Borrow** 

**Invest** 

Insure

Retail and Business Banking (Kshs.148B Loan Book)

Corporate, Government & Institutional Banking (Kshs.110B Loan Book)

**Co-operatives Banking (Kshs.29B Loan Book)** 

Fund management (Over Kshs. 96.7B, FY2018 Kshs. 40.5B)

Consultancy and capacity building for the Co-operative movement (2800 mandates to date)

**Insurance Brokerage 26% (YoY) growth in Insurance Commission** 

**Stock Brokerage** 

**Leasing- Kshs.200M+ Disbursed in 2019** 

### "Soaring Eagle" Transformation Initiatives

#### **Key Pillars**;

- 1 Branch Transformation: Customer Experience & Retail SFE
- (2) MSME Transformation
- 3 Sales Force Effectiveness
- 4 Shared Services & Digitization 'The Digital Bank'
- 5 NPL Management & Credit processes
- 6 Cost Management
- 7 Data Analytics
- 8 Staff Productivity

### "Soaring Eagle" Transformation Initiatives

**E-Credit Focus** Kshs. 27B Disbursed in

2019.

**MSME** 

>>4000 trained

>>56,800 Onboarded

>>120,340 Loans Disbursed

**Sector Focus** 

**Re-organized Relationship Models** 

**Proactive NPL Management** 

**Core Banking System** 

**Omni Channel** 

**Predictive Data Analytics** 

**Sustained Staff Productivity** 



#### **Championing Social Economic Empowerment**

- Co-op Consultancy &
- **Insurance Agency Ltd**
- ☐ 2800 Consultancies
- ☐ 19 Dedicated
  - Consultants
- ☐ 464 FOSA- Financial
  - **Inclusion Deepening**

- **Co-op Foundation**
- ☐ 7032 students supported to date
- **2**019 (2856) 2018 (2826)
- □ Over 1.1 Billion since inception (2019-
  - Over 149Million)
- ☐ Other Programmes with;
  - ☐ Ford Foundation
  - ☐ Embassy of Finland
  - ☐ Energy De Portugal

- ☐ Financing the SME and MCU sector
- ☐ Sustainable financing
  - ☐ Big 4 Agenda

towards;

- ☐ Vision 2030 and MDGs
- ☐ Staff CSR Involvement
- ☐ Corporate Social

Responsibility: First Lady's

Beyond Zero Campaign

2019 (Kshs.20 Million)



#### **Award Winning Brand**



#### KENYA BANKERS ASSOCIATION: CATALYST AWARDS 2019 Overall Winner

- Winner: Client case study- Financing SME
- 2<sup>nd</sup> Best in sustainable finance
- 3<sup>rd</sup> Client Case study-Financing Commercial Clients
- 2<sup>nd</sup> Bank case study-Bank Operations
- 2<sup>nd</sup> Bank case study- Financing and supporting clients in the informal sector
- 3<sup>rd</sup> Most Innovative Bank



#### **GLOBAL SME FINANCE AWARDS 2019**

Product innovation of the year



#### FINANCIAL REPORTING AWARDS

 Winner: Environmental Sustainability Reporting

ANNUAL ENERGY MANAGEMENT AWARDS

#### KENYA ASSOCIATION OF MANUFACTURERS

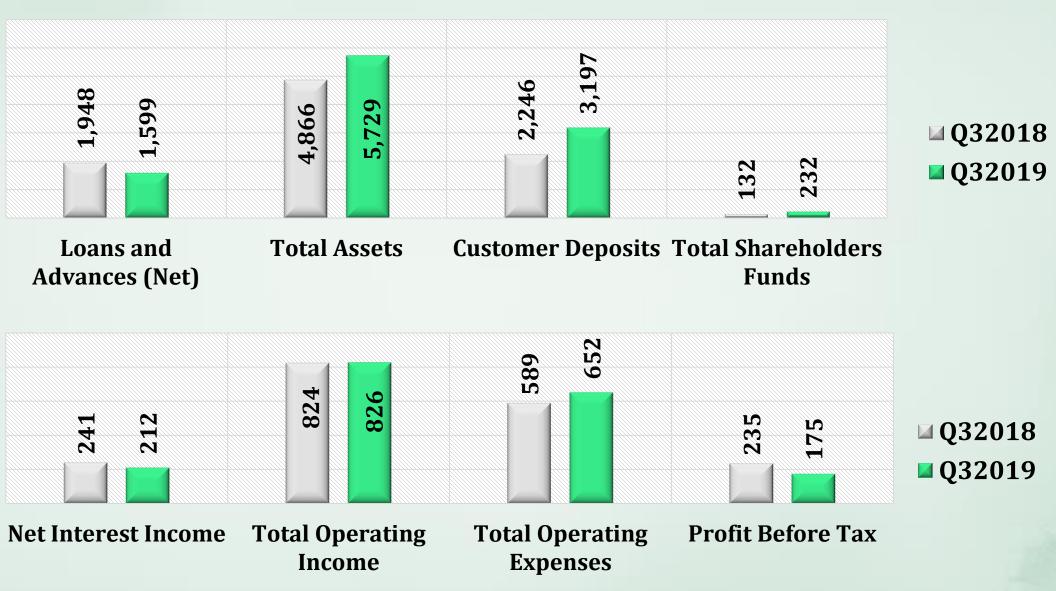
Best Bank in Sustainable Finance in Kenya - 2019

## Regional Business (Kshs. Million)

4 branches in Juba

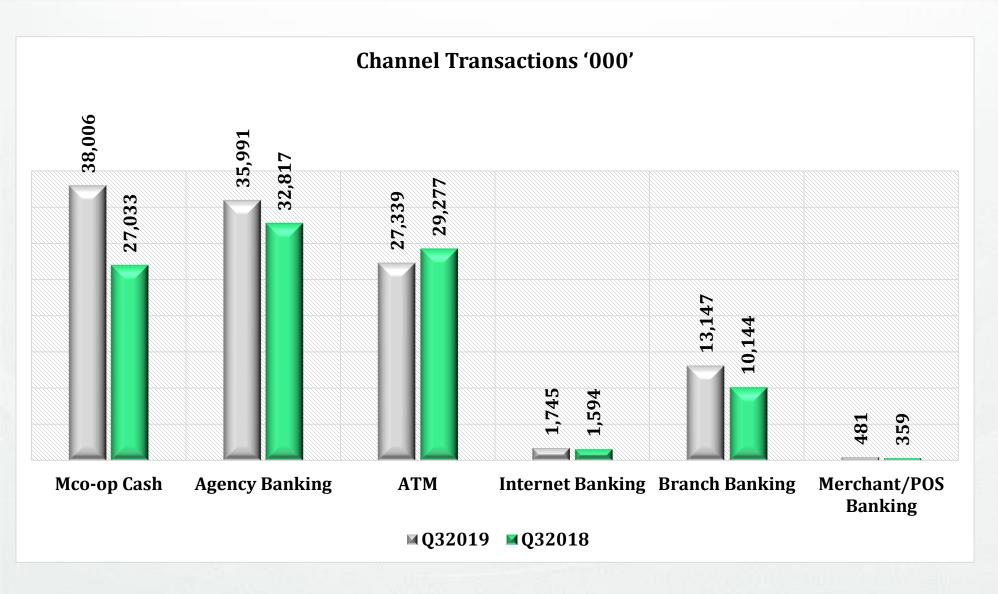
5 Non-oil collection centers.

Owns 31% of CIC Africa Ltd- South Sudan



## Channel Performance

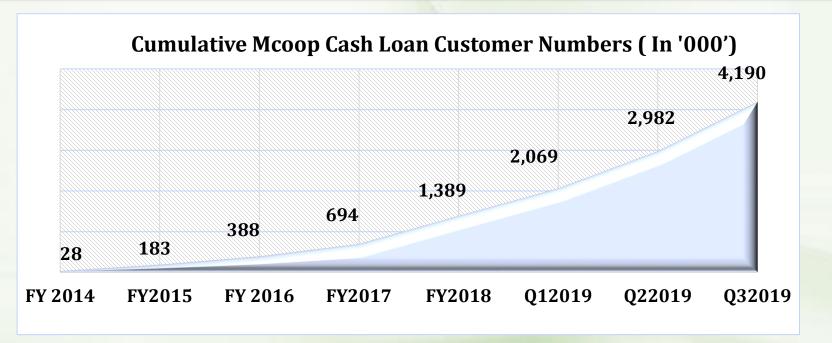
## **Growing Digital Channels**

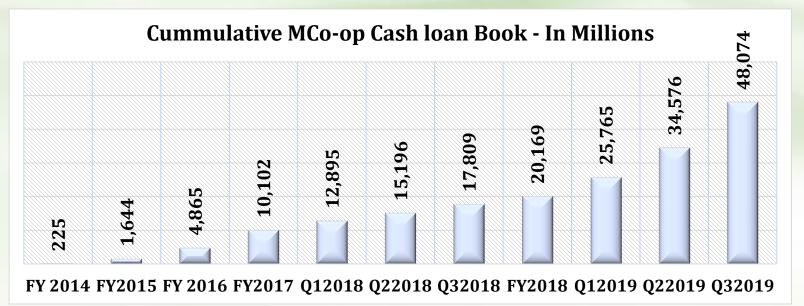


**89%** of our Transactions are on alternative Channels

E-Credit is a key focus area, Kshs. 27B disbursed Year to Date

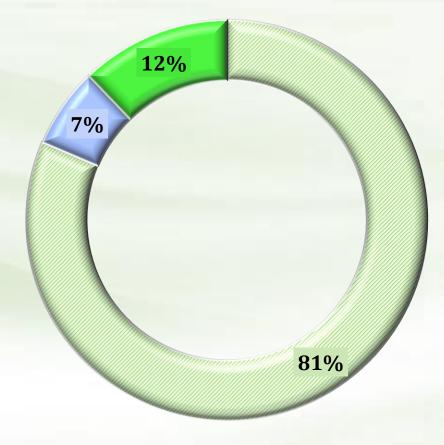
#### **E-Credit**





## E-CREDIT – KEY GROWTH FOCUS

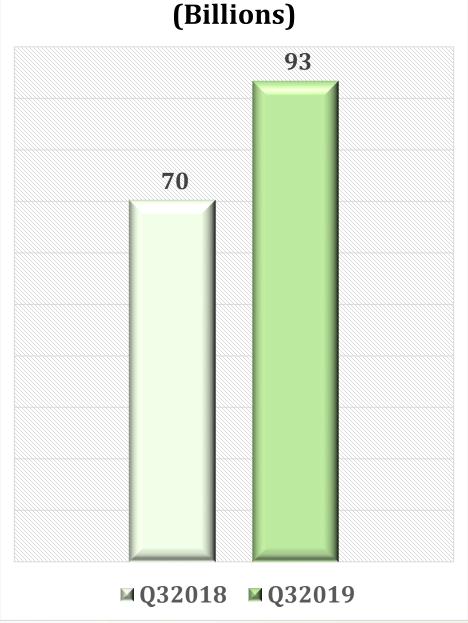
- **E- Flexi**
- **Business**
- **■** Unsecured Business Plus



MOBILE BANKING (MCOOP CASH)

Leveraging
Mobile Banking
to grow
commissions

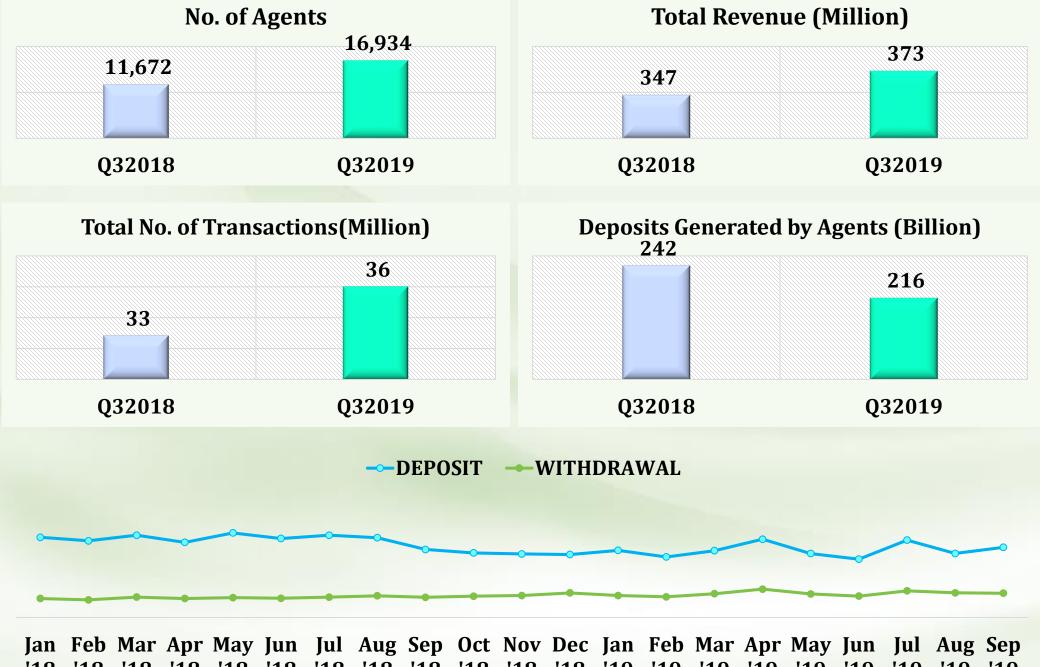




**Deposits through Mobile** 

## **AGENCY** Banking

Growing Co-op Kwa Jirani Agency Banking

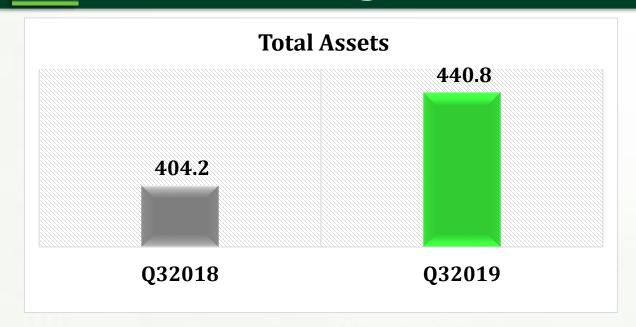


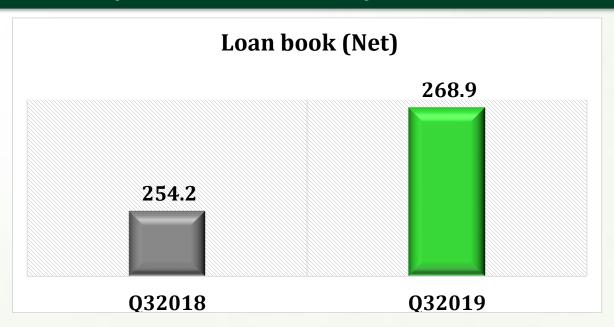
'18 '18 '18 '18 '18 '19 '19 '19 '19 '19 '19 '18

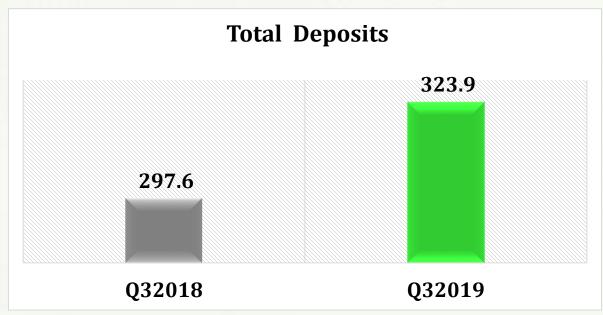
# Financial Highlights

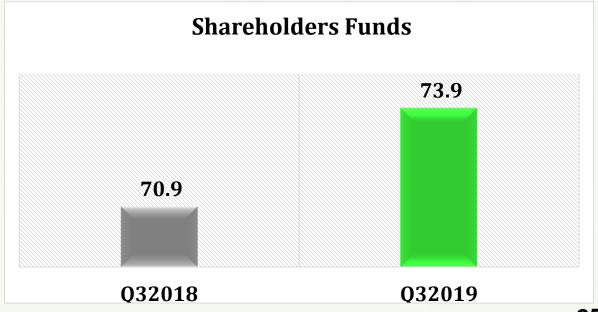


#### **Strong Financial Position (Kshs. Billion)**





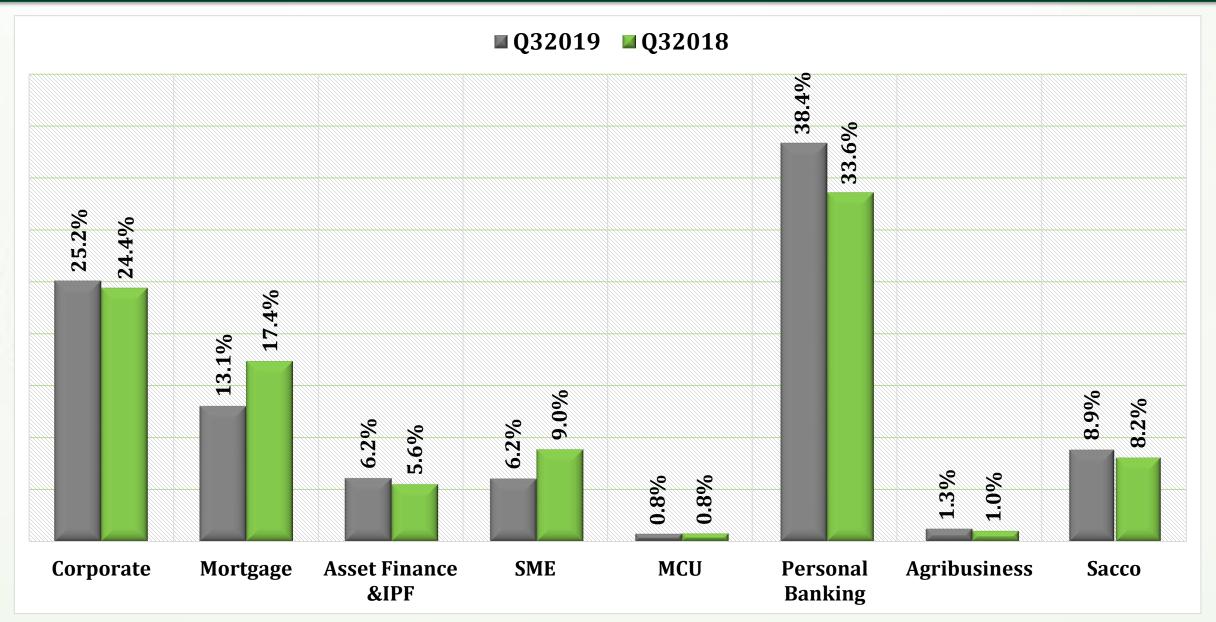




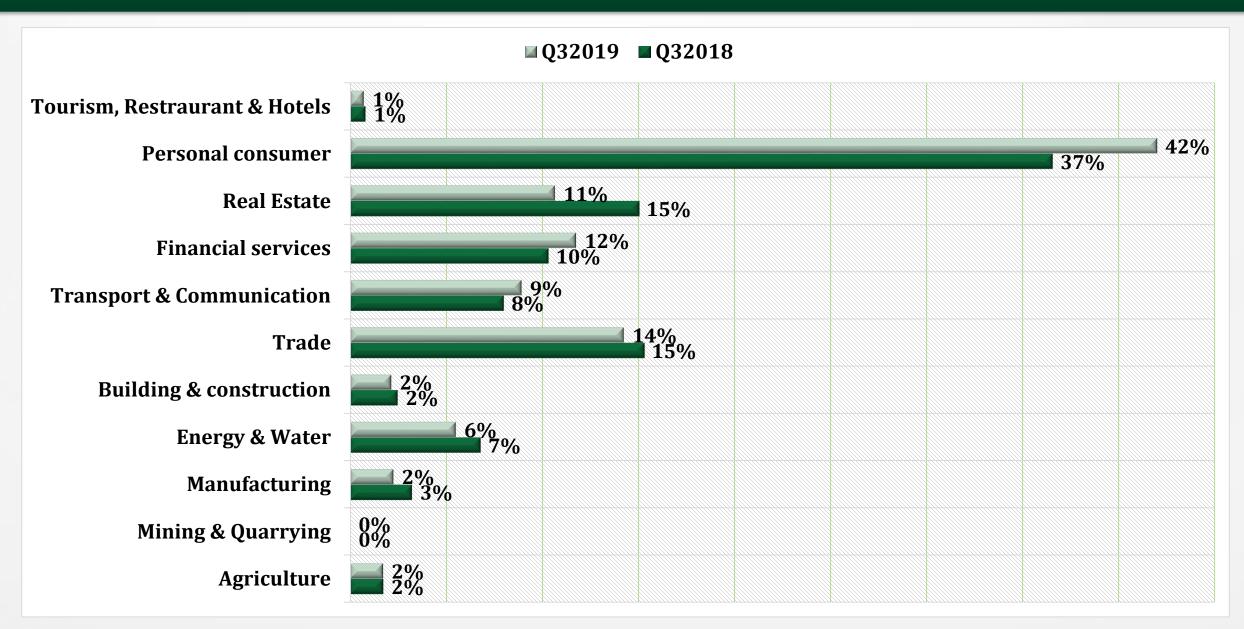
#### **Strong Financial Position (Kshs. Billion)**

| Kshs. Billions                    | Q32019 | Q32018 | % Change<br>(YoY) |          | FY2018 |
|-----------------------------------|--------|--------|-------------------|----------|--------|
| Total Assets                      | 440.8  | 404.2  | 9.1%              |          | 413.4  |
| Loan book (Net)                   | 268.9  | 254.2  | 5.8%              | <b>1</b> | 245.4  |
| <b>Government Securities</b>      | 94.6   | 83.2   | 13.6%             | 1        | 80.3   |
| Total Deposits                    | 323.9  | 297.6  | 8.8%              |          | 306.6  |
| Borrowed Funds                    | 29.7   | 26.0   | 14.4%             | 1        | 23.9   |
| Shareholders Funds                | 73.9   | 70.9   | 4.3%              | •        | 69.9   |
| No. of account holders (Millions) | 8.7    | 7.6    | 14.5%             | <b>1</b> | 8.0    |

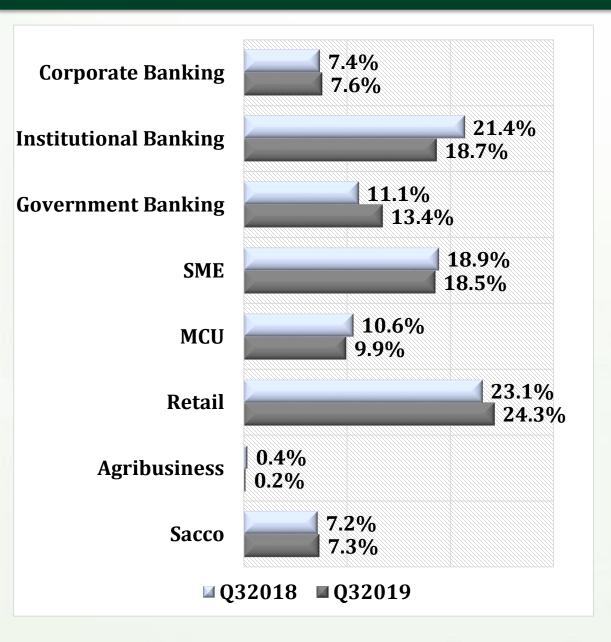
#### Diversified loan book

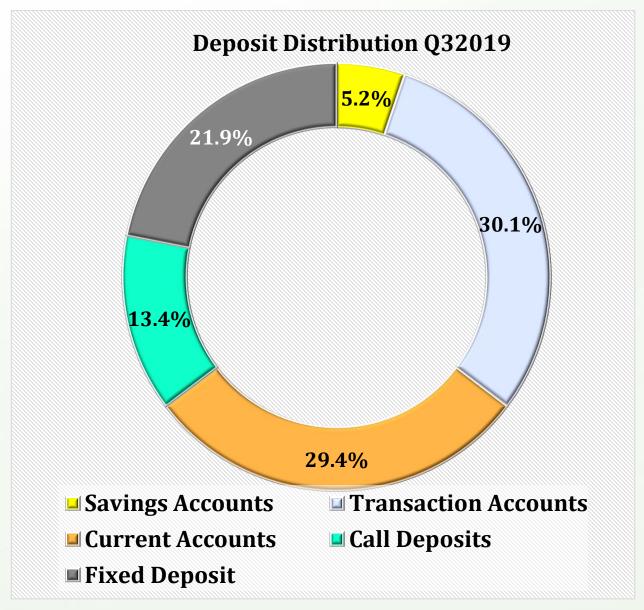


#### Diversified loan book

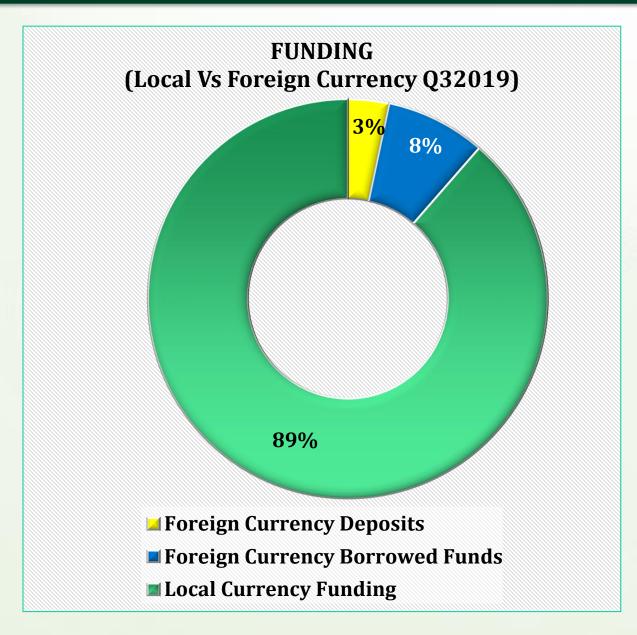


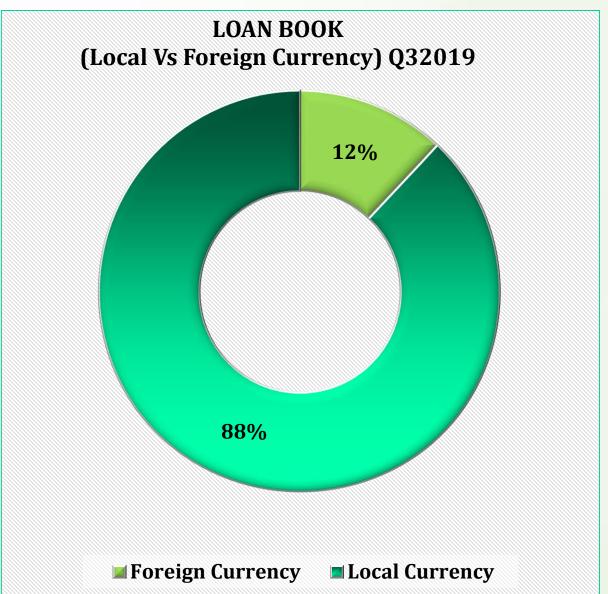
#### Well-diversified Liability Portfolio





#### Optimally balanced Kenya Shilling asset & funding book





## **Quality Loan Book - Bank**

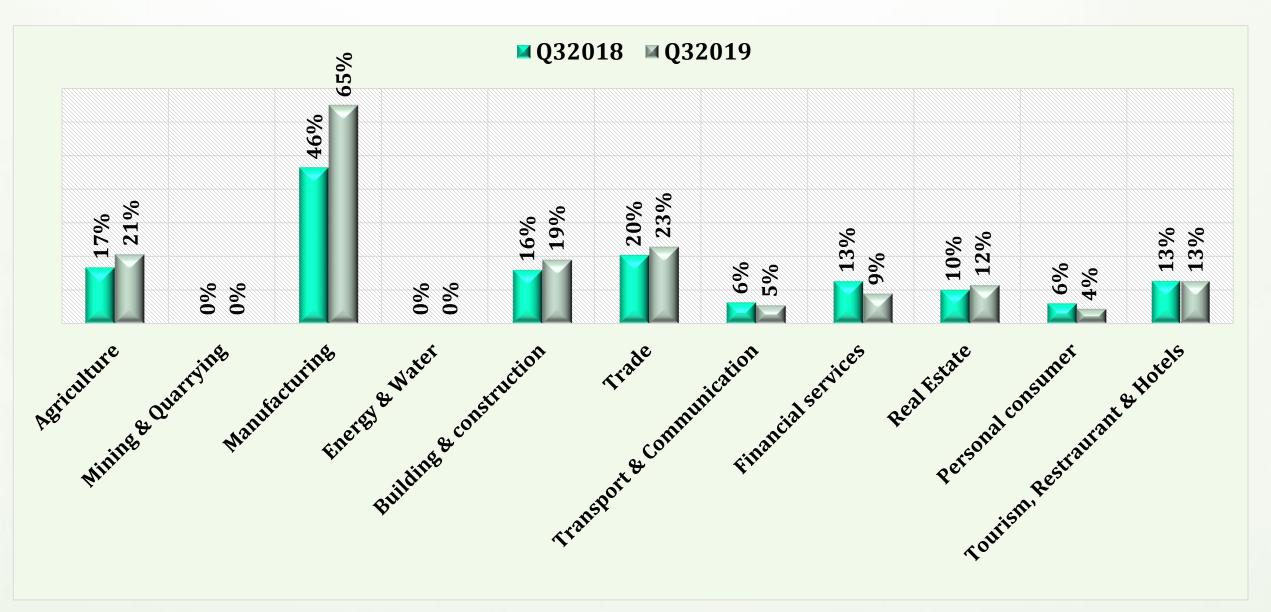
|                            | Q32019  | %        | Q32018  | %    | FY2018  | %    |
|----------------------------|---------|----------|---------|------|---------|------|
| Normal                     | 231,247 | 80%      | 208,627 | 78%  | 200,946 | 77%  |
| Watch                      | 26,557  | 9%       | 30,154  | 11%  | 29,723  | 11%  |
| Substandard                | 10,300  | 4%       | 13,747  | 5%   | 10,434  | 4%   |
| Doubtful                   | 18,586  | 6%       | 15,020  | 6%   | 17,977  | 7%   |
| Loss                       | 589     | 0.2%     | 559     | 0.2% | 542     | 0.2% |
| TOTAL (GROSS)              | 287,279 | 100%     | 268,106 | 100% | 259,621 | 100% |
| Provisions                 | 20,007  | - :-<br> | 15,848  |      | 16,075  | ==   |
| NET LOAN BOOK              | 267,272 |          | 252,258 |      | 243,546 |      |
| Gross Non-performing loans | 29,474  |          | 29,325  |      | 28,953  |      |

## Quality Loan Book - Bank (IFRS 9)

| Stage/Grade | Exposure (Kshs. B) | Provision (Kshs. B) |
|-------------|--------------------|---------------------|
| Stage 1     | 231.25             | 2.76                |
| Stage 2     | 26.56              | 0.80                |
| Stage 3     | 29.47              | 16.45               |
| Grand Total | 287.28             | 20.01               |

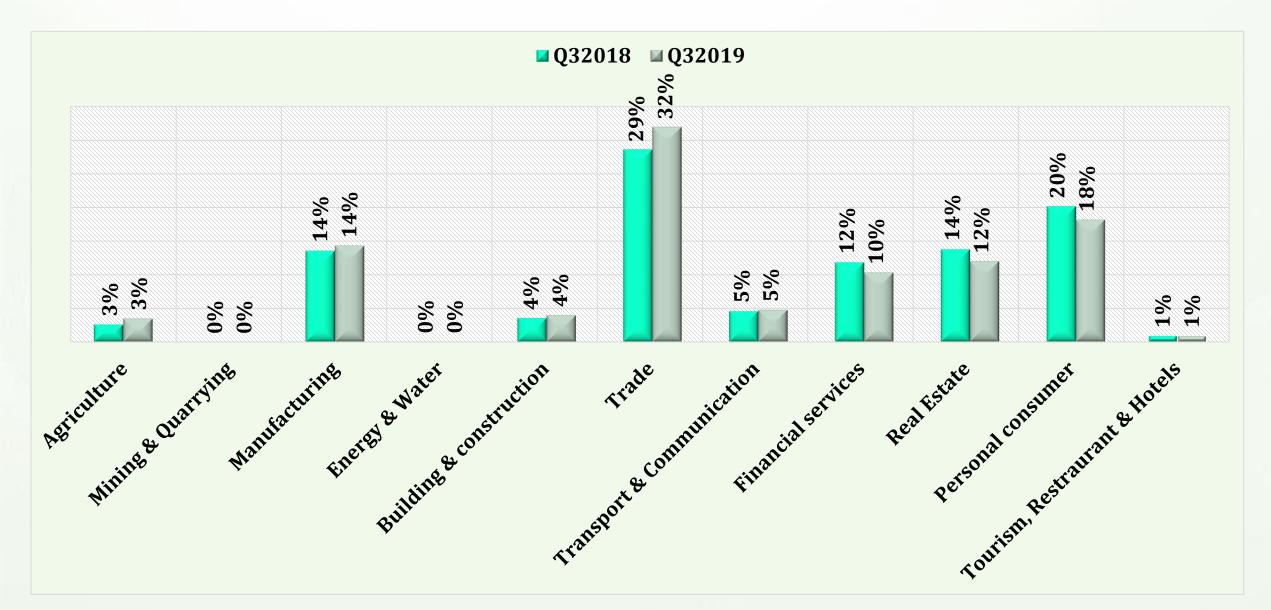


#### Portfolio Trends - Specific Sector NPL By Sector Book

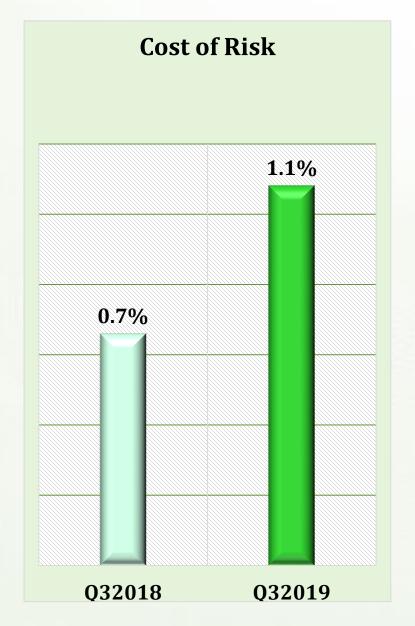


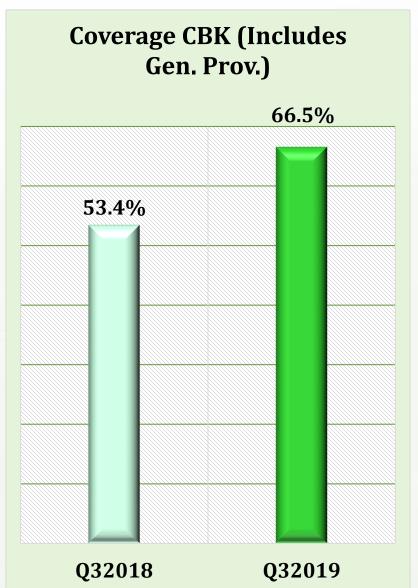


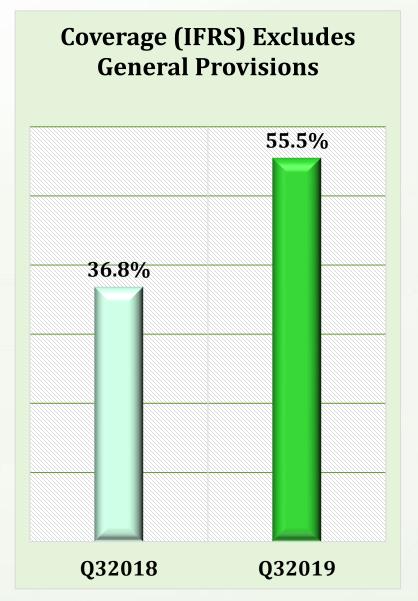
#### Portfolio Trends – Sector NPL By Total Bank NPL Book



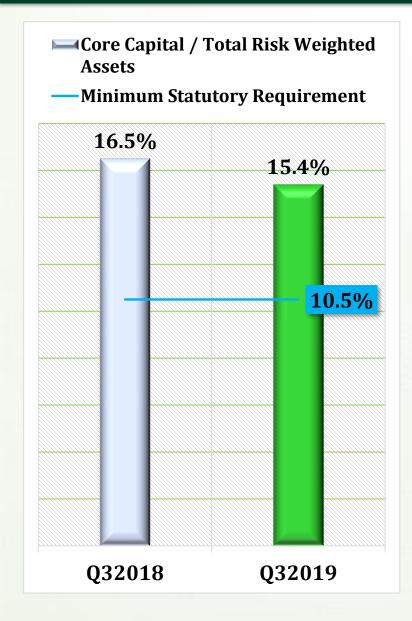
#### **Adequate Coverage**

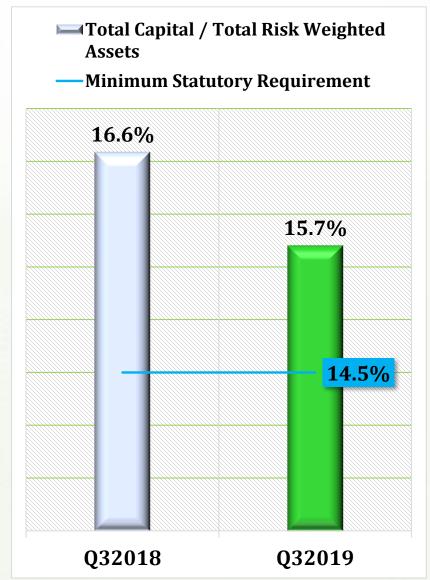


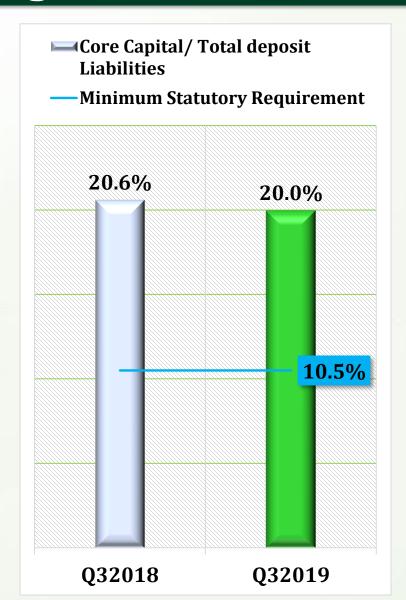




#### Strong capital to support future growth



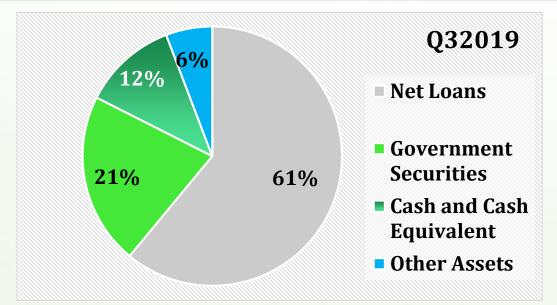


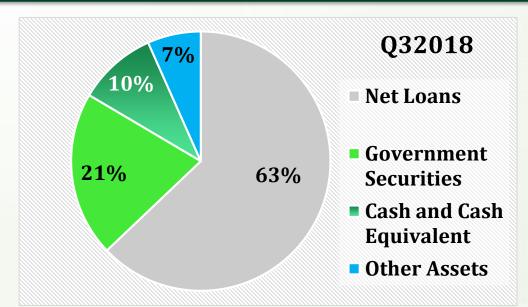




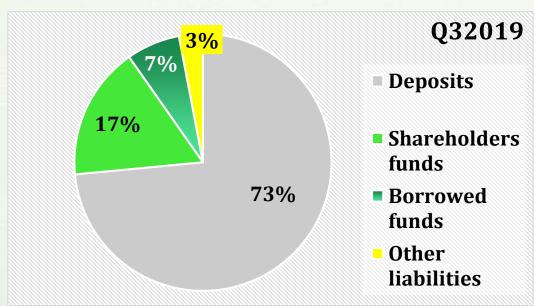
#### **Optimal Asset and Funding Mix**

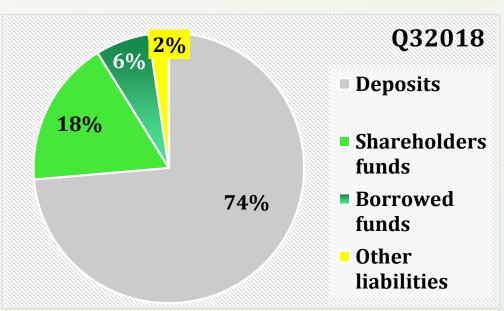
Asset Categories



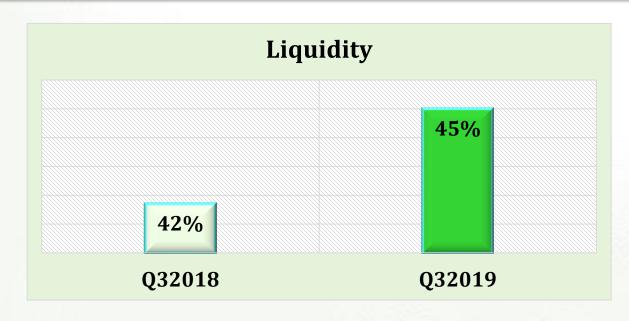


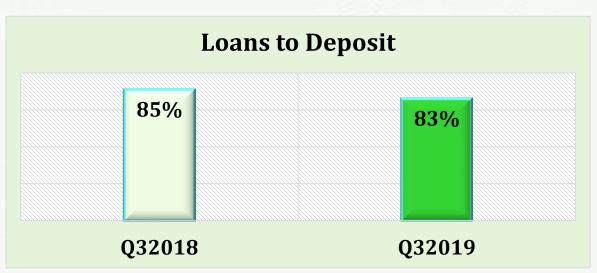
**Funding Categories** 

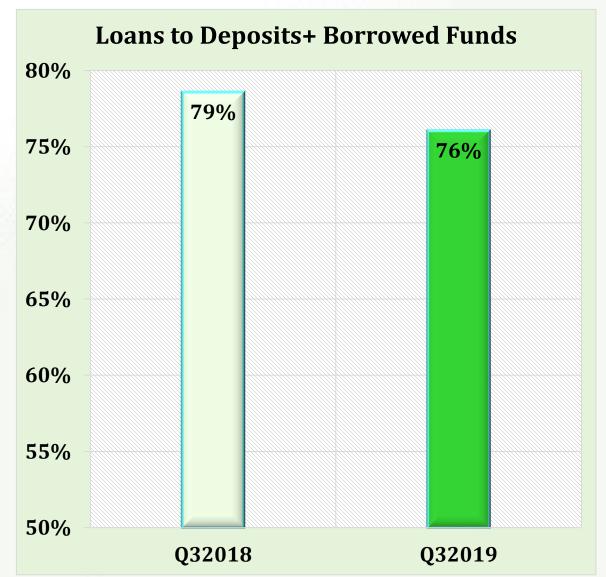




#### Strong liquidity to support investments







## Improved Subsidiary Contribution

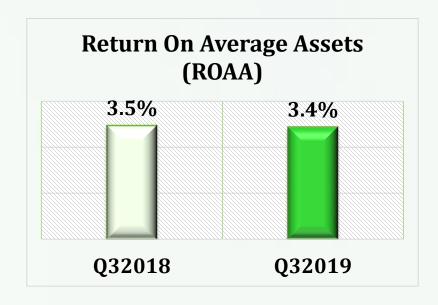
| COMPANY                                | Profit Before Tax<br>Q32019<br>KShs'000 | Profit Before Tax<br>Q32018<br>KShs'000 | Variance | %    |
|--|---|---|----------|------|
| The Co-operative Bank of Kenya Limited | 14,705,868                              | 13,879,249                              | 826,619  | 6%   |
| Co-op Consultancy & Ins Agency Limited | 511,040                                 | 376,735                                 | 134,305  | 36%  |
| Co-op trust Investments Limited        | 50,858                                  | 38,197                                  | 12,661   | 33%  |
| Kingdom Securities Limited             | (10,424)                                | (15,599)                                | 5,175    | 33%  |
| Co-operative Bank of South Sudan       | 174,739                                 | 235,116                                 | -60,377  | -26% |
| Total PBT before eliminations          | 15,432,081                              | 14,513,698                              | 918,383  | 6%   |
| Add: Share of profit from associates   | 22,685                                  | 131,948                                 | -109,263 | -83% |
| Group profit before tax                | 15,454,766                              | 14,645,646                              | 809,120  | 6%   |
| Income tax expense                     | 4,571,022                               | 4,331,710                               | 239,312  | 6%   |
| Group profit after tax                 | 10,883,744                              | 10,313,936                              | 569,808  | 6%   |

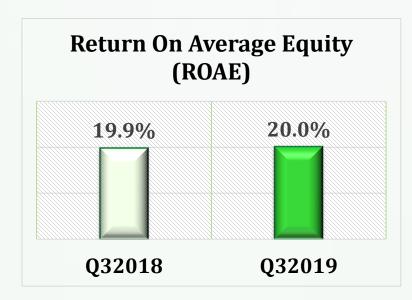


### **Sustainable Profitability Growth**

| Kshs. Billions (except for EPS)         | Q32019 | Q32018 | % Change<br>(Y/Y) |   | FY2018 |
|---|--------|--------|-------------------|---|--------|
| Interest Income                         | 30.4   | 30.9   | -1.6%             | 4 | 43.02  |
| Interest Expense                        | 9.2    | 9.1    | 0.9%              | 1 | 12.24  |
| Net Interest Income                     | 21.2   | 21.7   | -2.7%             | 1 | 30.78  |
| Fees & Commissions                      | 11.6   | 7.9    | 46.6%             | 1 | 9.52   |
| Forex Income                            | 1.6    | 1.8    | -7.7%             | 1 | 2.28   |
| Other Income                            | 0.91   | 0.93   | -2.5%             | 1 | 1.09   |
| Total Operating Income                  | 35.2   | 32.3   | 9.1%              | 1 | 43.68  |
| Loan Loss Provision                     | 2.1    | 1.3    | 66.8%             | 1 | 1.84   |
| Staff Costs                             | 9.1    | 8.1    | 12.1%             | 4 | 11.45  |
| Other Operating Expenses                | 8.6    | 8.4    | 2.1%              | 1 | 12.40  |
| Profit Before Tax and Exceptional Items | 15.4   | 14.5   | 6.3%              | 1 | 17.99  |
| Share of profit of associate            | 0.02   | 0.1    | -82.8%            | 1 | 0.17   |
| Profit Before Tax                       | 15.5   | 14.6   | 5.5%              | 1 | 18.16  |
| Tax                                     | 4.6    | 4.3    | 5.5%              | 1 | 5.42   |
| Profit After Tax                        | 10.9   | 10.3   | 5.5%              | 1 | 12.73  |
| Basic Annualized EPS                    | 2.5    | 2.3    | 5.5%              | 1 | 2.17   |

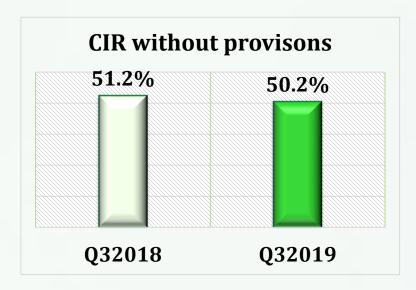
#### **Key Ratio's**

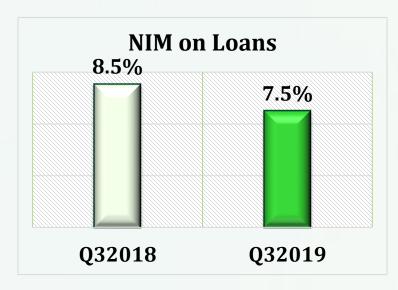














### **2019 Financial Outlook**

|  | <u>Actual</u><br>Q32019 | Actual FY 2018 | Projections<br>FY 2019 |
|--|-------------------------|----------------|------------------------|
| Profit Before Tax Growth                       | 5.5%                    | 10.7%          | 11%                    |
| Loans & Advances Growth                        | 5.8%                    | -3.3%          | 11%                    |
| Deposits Growth                                | 8.8%                    | 6.5%           | 10%                    |
| Cost to Income Ratio                           | 50.2%                   | 54.6%          | 50%                    |
| Non Funded to Total Income                     | 40.0%                   | 28.2%          | 40%                    |
| Return On Average Equity (ROAE)                | 20.0%                   | 18.3%          | 22%                    |
| Return On Average Assets (ROAA)                | 3.4%                    | 3.2%           | 3.5%                   |
| Non Performing Loans (NPL)                     | 10.5%                   | 11.1%          | 10%                    |
| Cost of average funds including borrowed funds | 3.6%                    | 3.8%           | 3.6%                   |
| Net Interest Margin (NIM)                      | 7.5%                    | 9.4%           | 8.0%                   |
| Cost of risk                                   | 1.1%                    | 0.7%           | 1%                     |

## Thank You