

Shareholder Questions List

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1.	206	DR. PHILLIP CHERONO	No	254725702595	ADOPTION OF FINANCIAL STATEMENTS AND REPORTS	Thanks i have joined. Wish the cooperative team well for a good work	4/22/2024 3:16:16 PM	Web	RANDELL OTIENO	Dear Dr. P. Cheron, You're welcome! We're glad to have you join us. Your support and well wishes mean a lot to the Co-operative Bank team. We're committed to doing our best and serving you better. If you have any feedback or suggestions, feel free to share them with us.	4/23/2024 8:53:35 AM
2.	352	JOEL TANUI	Yes	254728014819	ELECTION OF DIRECTORS	Supporting Director Sitienei as Rift valley Director	4/23/2024 8:33:29 AM	Web	LYDIA MUCHIRI	Dear Joel, your support for Director Sitienei is appreciated.	4/24/2024 5:20:46 PM
3.	312	PAUL ONYINGE	No	254720885941	ADOPTION OF FINANCIAL STATEMENTS AND REPORTS	Thanks alot to the group CEO and board of directors for a wonderful performance and praise the Lord	4/23/2024 9:02:11 AM	Web	RANDELL OTIENO	Dear Dr. P. Onyinge, You're welcome, kind Sir. Your support and well wishes mean a lot to the Co-operative Bank team. We're committed to doing our best and serving you better.	4/23/2024 9:55:45 AM
4.	93	ELIZABETH KADZO	Yes	254716054423	AOB	Why is so many coop societies especially marketing sector dying	4/23/2024 10:31:47 AM	Web	LYDIA MUCHIRI	Dear Elizabeth. We continue to offer societies consultancy services to help them remain competitive in the changing landscape.	4/24/2024 5:20:10 PM



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5.	319	SAMUEL OMWANDA	Yes	254723432784	CHAIMANS REPORT	Are we still going to have the Co-op Foundation Scholarships in the new Education System?	4/23/2024 10:32:10 AM	Web	LYDIA MUCHIRI	Dear Samuel, Co-op foundation continues to support needy students	4/24/2024 5:18:42 PM
6.	245	LEONARD NYAPERERE	Yes	254723078239	AOB	There is a lot of potential in the Sports industry where a lot of potential and returns can be realized ie Athletics, boxing, Football and indoor sporting activities: why is the bank not venturing on the same for more returns?	4/23/2024 10:46:25 AM	Web	LYDIA MUCHIRI	Dear Leonard, Thanks for the feedback. The bank has recently established Youth Banking and Sports department to tap the opportunities therein.	4/24/2024 5:17:21 PM
7.	302	JOHANES ABINDI	No	254722356243	ADOPTION OF FINANCIAL STATEMENTS AND REPORTS	Net profit of the year 2023	4/23/2024 11:08:33 AM	Web	RANDELL OTIENO	Dear Johanes, Thank you for your query. Co-op Bank Group reported a double-digit growth on its profits before tax (PBT), from KES 29.43Bn in full year (FY) 2022 to KES 32.36Bn in FY-2023. Profits after tax (PAT) were 5.2% up year-on-year from KES 22.04Bn to KES 23.19Bn.	4/23/2024 3:34:33 PM
8.	84	TITUS WASIKE	No	254728323000	NOTICE TO CONVENE AGM	I am very glad to Join Directors & fellow Delegates for the coopholdings cooperative society Ltd AGM today	4/23/2024 11:10:57 AM	Web	RANDELL OTIENO	Dear Titus, That's wonderful to hear. AGMs are great opportunities to connect, collaborate, and make important decisions for the Co-opholdings Co-operative Society Ltd. We value you. Your attendance is much appreciated.	4/23/2024 4:53:24 PM
9.	356	KIBET K. SAMOEI	Yes	254720832479	NOTICE TO CONVENE AGM	I'm Sameoi from R/v asking whether it's possible to divide rift valley into 2 regions to have 2 directors in future, thanks in advance	4/23/2024 11:22:20 AM	Web	LYDIA MUCHIRI	Dear Kibet, thank you for the feedback. The board will deliberate the matter.	4/24/2024 5:16:04 PM



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10.	229	HENRY KIPROTICH KOSGEI	Yes	254722369337	CHAIMANS REPORT	Thanks chair for the successful regional and AGM,can the surplus be paid immeadiately after AGM and not waiting till june, thank you	4/23/2024 11:31:11 AM	Web	LYDIA MUCHIRI	Dear Henry, Once the Bank AGM which will be held on on 17 May approves dividend resolution, it will be paid thereafter. resolution.	4/24/2024 5:14:35 PM
11.	250	MARY LUCY ATIENO AJUANG	Yes	254722628055	CHAIMANS REPORT	Good day, Mine is a comment. I wish to express our deep gratitude as a family to the presence and helping hand extended to us during our loss of former delegate Mama Sarah Rose Ajwang HSC. It is in these acts of kindness/care that shows the bank's dedication to the welfare of its membership. Long live the bank. Heko...Heko...Ahsante	4/23/2024 11:34:13 AM	Web	LYDIA MUCHIRI	Dear Mary, thank you for the appreciation. May mama Sarah Sarah continue to rest in peace.	4/24/2024 5:12:57 PM
12.	189	AMOS TINGOS	Yes	254722255019	CHAIMANS REPORT	Can the coop holding seek to have some shares be off loaded and sold to sacco members has class B.	4/23/2024 11:47:05 AM	Web	LYDIA MUCHIRI	Dear Amos, This will be considered and deliberated by the board in future.	4/24/2024 5:11:49 PM
13.	248	LINCOLN MUTISYA NYAMAI	No	254722693957	AOB	I wish to take this opportunity to thank the Chairman, Directors and the group CEO with his staff for a good job done. God bless you. Lincoln, Nairobi region delegate.	4/23/2024 12:30:50 PM	Web	RANDELL OTIENO	Dear Lincoln, Thank you for your kind words and appreciation. We are glad to hear that you are satisfied with the work done by our Chairman, Group CEO, Directors and staff. Your support and recognition mean a lot to us. We will continue to strive for excellence in serving you and all our members. Be blessed.	4/23/2024 5:01:04 PM



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14.	69	PAUL KIMONDO KARIUKI	No	254721350536	AOB	Comment; Congratulations Dr,Gedion Muriuki ,the group MD/CEO , Mr. Mcloud Malonza Coop Holdings chair and the entire Board for a fantastic job this year for enabling the group to post the highest ever pre tax profit of over 32B.Be blessed.	4/23/2024 12:41:44 PM	Web	RANDELL OTIENO	Dear Paul, Thank you for your kind words and appreciation. We are glad to hear that you are satisfied with the work done by our Chairman, Group CEO, Directors and staff. Your support and recognition mean a lot to us. We will continue to strive for excellence in serving you and all our members. Be blessed.	4/23/2024 5:02:27 PM
15.	218	FLORENCE NASILA	No	254722765625	AOB	not a question but an encouragement to delegates to continue supporting the bank as never before for the bank not to fall back now the the bank is moving upwards delegates to help the bank move even higher , GOD BLESS THE BANK AND THE LEADERS OF THE BANK .	4/23/2024 12:47:25 PM	Web	RANDELL OTIENO	Dear Florence, Thank you for your kind words and appreciation. We are glad to hear that you are satisfied with the work done by our Chairman, Group CEO, Directors and staff. Your support and recognition mean a lot to us. We will continue to strive for excellence in serving you and all our members. Be blessed.	4/23/2024 5:03:51 PM
16.	223	GEORGINA ANNE NYAMBURA	No	254721349424	CHAIMANS REPORT	The meeting was well organized and coordinated.We commend the good work by the entire leadership led by the chairman Mr Malonza and Dr Muriuki, not forgetting Our company Secretary and Mr Ndegwa.May God bless you	4/23/2024 1:18:44 PM	Web	RANDELL OTIENO	Dear Georgina, Thank you for your kind words and appreciation. We are glad to hear that you are satisfied with the work done by our Chairman, Group CEO, Directors and staff. Your support and recognition mean a lot to us. We will continue to strive for excellence in serving you and all our members. Be blessed.	4/23/2024 5:06:13 PM



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