The Co-operative Bank of Kenya Limited
Co-operative Bank House
Haile Selassie Avenue
P.O.Box 48231 - 00100 GPO, Nairobi, Kenya
Tel: +254 20 327 6000
DL: +254 20 224 9707/8
Mobile: 011049310/11
Website: www.co-opbank.co.ke

CO-OPBANK REPORTS 19.6% GROWTH IN PROFIT TO KSH35.9 BILLION IN Q3 2026

Co-op Bank is pleased to report a strong **Profit Before Tax** of **KSh 35.9 billion** for the nine months ended 30 September 2026, compared to KSh 30.0 billion recorded in the same period in 2025, an impressive **19.6 per cent** growth. **Profit After Tax** grew by **27.2 per cent** to **KSh 27.4 billion** from KSh 21.6 billion in Q3 2025. **Total Assets** grew by **11.3 per cent** to **KSh 907.4 billion** from KSh 815.3 billion in Q3 2025.

This strong performance underscores the significant gains made under the 2025-2029 **Good to Great Strategy** and the **"Soaring Eagle" Transformation Agenda.**

Key Pillars of the Strong Performance

1). Balance Sheet Growth

- **Return on Average Equity** stood at **21.3%**, compared to 19.4% in Q3 2025, reflecting sustained value creation for shareholders.
- **Return on Average Assets** improved to **4.3%**, compared to 3.7% in Q3 2025.
- **Total Deposits** grew by **14.8%** to **KSh 642.5 billion**, while **net loans and advances** increased by **22.2%** to **KSh 496.9 billion.**
- **Government Securities** grew by **6.1%** to **KSh 271.1 billion**, from KSh 255.4 billion in Q3 2025.
- **Borrowed funds** reduced by **13.2%** to **KSh 57.7 billion**, from KSh 66.5 billion in Q3 2025, reflecting continued optimisation of the Group's funding mix.
- **Shareholders' Funds** increased by **9.2%** to **KSh 179.3 billion**, supported by continued retained earnings growth and strengthening of the Group's capital base.
- **Net Interest Income** increased by **12.7%** to **KSh 51.0 billion**, supported by strong growth in loans and advances.
- **Operating income** increased by **11.6%** to **KSh 75.2 billion**, driven by growth in net interest income and resilient non-funded income.
- **Operating expenses** increased by **5.3%**, with the **cost-to-income ratio** before provisions at **46.4%** due to strong cost containing measures.
- The Group maintained a strong liquidity and capital position, with a **liquidity ratio** of **54.8%** and **total capital to total risk weighted assets** at **21.3%**, providing a robust platform for continued lending, investment and long-term value creation.

Directors: John Murugu (Chairman), Dr. Gideon Muriuki (Group Managing Director & CEO), M. Malonza (Vice Chairman), J. Sitienei, B. Simiyu, W. Ongoro, R. Kimanthi, Weda Welton (Mrs), M. Kathanje, Margaret Karangatha (Mrs), W. Mwambia, G. Mburia, D. Muthigani.

- We continued to strengthen asset quality through proactive credit management, customer engagement and portfolio monitoring. The Group **NPL ratio** improved to **12.9%** from 17.1% in Q3 2025, **IFRS coverage** improved to **82.2%** from 70.4%, and **cost of risk** improved to **1.4%** from 2.5%.

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2). Digital Leadership and Scale

The Group continued to strengthen its digital leadership, with approximately **94%** of all customer transactions processed through alternative delivery channels.

- **Kingdom Bank** completed the upgrade of its Core Banking System to the **Finacle Core Banking system** in October 2026, following successful deployment at Co-op Bank Kenya and Co-op Bank South Sudan. The new core banking system provides a modern, agile and scalable foundation that supports Group synergy, innovation, operational efficiency and superior customer experience.
- The Bank's **omni-channel platform** across mobile, internet and USSD is complemented by **16,215 Co-op Kwa Jirani agents**, **600 ATMs and Cash Deposit Machines**, and a 24-hour contact centre, ensuring seamless, efficient service delivery and accessibility across all customer segments.
- **Agency banking** continued to deepen customer reach, with deposits generated by agents increasing by **39 per cent** to **KSh 139.37 billion**, from KSh 85.1 billion in Q3 2025.
- The Group maintained a strong physical presence with a network of **224 branches** across Kenya, South Sudan and Kingdom Bank.
- The branch network is further complemented by **663 SACCO front offices**, reinforcing the Bank's deep integration within the co-operative ecosystem.
- Customer reach continued to expand, supported by a growing base of **over 25,000 Diaspora Banking customers**.
- **Staff numbers** increased to **6,630**, reflecting continued investment in people and operational capacity, creating a total of **804 new jobs** since Q3 2025.

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3). MSME, E-Credit and Financial Inclusion

The Group continued to deepen financial inclusion and enterprise growth through its MSME and digital credit propositions.

- **E-Credit disbursements** in Q3 2026 reached **KSh 66.6 billion**, supporting customers with convenient and accessible credit solutions.

- Since inception, the **E-Credit platform** has disbursed over **KSh 568.5 billion**, underscoring its scale and impact in driving financial inclusion.
- **Cumulative E-credit loan customers** increased to **16.2 million**, demonstrating continued customer adoption of the Bank's digital credit solutions.
- The Bank continued to strengthen its MSME value proposition, with **273,783 MSMEs** onboarded onto tailored MSME packages.
- In addition, **72,198 MSMEs** were supported through capacity-building and training initiatives, enhancing business skills and resilience.
- **MSMEs** remained a key segment for the Group, accounting for **16.7%** of the Bank's loan book and **23.7%** of customer deposits, reflecting strong engagement across both lending and transactional relationships.
- We enhanced merchant capabilities through an integrated payments ecosystem, enabling businesses to monitor sales, request payments and access instant Till loans for working capital needs through the **CoopTill App**, in addition to accepting card and mobile money payments via **POS** and **Lipa Na M-Pesa**, and transacting securely online through **Chapa Pay**.

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4). 'Ignite' Youth Financial Services

The Group accelerated its youth banking agenda in Q3 2026 by launching the youth proposition dubbed as "**Ignite**" brand. Ignite is anchored on a clear mission to transform the financial lives of young people and empower them to grow, as we position ourselves to serve over 10 million youth customers in the medium term. The Youth Financial Services Division was created to reinforce our long-term commitment to building a market-leading, digitally-driven youth franchise.

- By Q3 2026, the Bank had disbursed **KSh 47.5 billion** to youth customers, supporting over **585,000 youth** in entrepreneurship, business expansion and income generation.
- We provided **over 210,000 young people** with access to financial literacy and empowerment programmes, supporting informed financial decision-making.
- The customer value proposition provides young customers with convenient access to relevant financial solutions, including Digital Account Opening, Savings, Investments, Credit, Financial Literacy and Business Support.
- Powered by the **Co-op Bank App**, the Bank has enabled full digital access to Money Market Fund and bond investment propositions, with over **KSh 1.75 billion** in youth assets under management.

5). Project Angaza: Led by People. Powered by AI.

In line with our **Good to Great Strategy**, the Bank working with our consultants has successfully embarked on **Project Angaza** as our enterprise-wide transformation programme to become *an **AI-powered Bank** that brings together data, technology and our people to deepen customer relationships, accelerate sustainable growth, strengthen resilience and create lasting shareholder value – transforming lives.*

Angaza reflects our commitment to embedding AI, data and automation to how we work, make decisions and serve customers, to amplify human potential, accelerate innovation, deliver seamless customer experiences and drive sustainable growth.

Project Angaza is anchored on four strategic outcomes. For our **customers**, it means anticipating needs and delivering simple, seamless experiences. For our **people**, it means enhanced capabilities, smarter ways of working and higher-value work. For **performance**, it means greater productivity, accelerated financial performance, stronger resilience and long-term value. Underpinning all three is **trust**, with AI that is responsible, secure and well governed.

6). Strong Subsidiaries Performance

The Group's subsidiaries continued to make a positive contribution to performance, reinforcing the strength of the **universal banking model**.

- **Kingdom Bank Ltd** posted **Profit Before Tax** of **KSh 1.33 billion**, a **61.8 per cent rise** from KSh 820.2 million in the previous period, supported by continued expansion in its retail and business banking segments.
- **Co-op Bancassurance Intermediary Ltd** recorded **Profit Before Tax** of **KSh 1.39 billion**, supported by deeper insurance penetration across the customer base.
- **Co-optrust Investment Services Ltd**, our fund management business, delivered strong growth with Funds Under Management of **KSh 508.8 billion. Profit Before Tax** grew to KSh 966.8 million, representing growth of **54.8%** from KSh 624.7 million in Q3 2025.
- **Co-op Bank of South Sudan Ltd** recorded **Profit Before Tax** of **KSh 528.0 million**, compared to KSh 93.5 million in Q3 2025, reflecting improved performance.
- **Kingdom Securities Ltd** delivered a **Profit Before Tax** of **KSh 104.5 million**, compared to KSh 89.9 million in Q3 2025, representing a **16.2 per cent** growth, driven by increased activity in the capital markets.

7). Sustainability, ESG and Impact

The Group continued to strengthen its commitment to sustainable banking and responsible growth, embedding Environmental, Social and Governance principles across its operations.

- During the period, the Bank continued to make progress in **climate risk management**, with ongoing alignment to **IFRS S1 and S2** and the **Kenya Green Finance Taxonomy**. This is supporting the integration of climate considerations into risk management, business decisions and long-term planning.
- Through the Co-op Bank Foundation, the Group continued to support access to education, with **12,602 students** to date benefiting from the scholarship programme.
- Through the Co-op Bank Foundation, we funded the renovation and equipment of 3 **Kenyatta National Hospital (KNH) Orthopaedic Wards**, increasing inpatient capacity by 1**50 beds** and enhancing access to specialised healthcare services.
- The Bank continued to strengthen the co-operative movement ecosystem by executing cumulatively **4,000 Co-operative Advisory mandates** as at Q3 2026, covering key capacity-building engagements and advisory support.

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8). Awards and Recognition

The Group continued to receive recognition across key regional and global platforms;

- The Bank was named **Best Private Bank for Growth Strategy - Kenya** at the Global Private Banking Awards 2026 Professional Wealth Management (PWM) and The Banker (Financial Times Group), recognising its investment in scaling Executive Banking and delivering personalised solutions for long-term wealth creation and preservation.
- The Bank was recognised as **Kenya's Best Retail Bank** and **Kenya's Best Digital Bank** at the Euromoney Awards for Excellence 2026.
- **Global Finance** named Co-op Bank the **Best Bank in Kenya 2026**, reflecting the Bank's continued leadership in digital transformation, customer-led innovation, impactful financial solutions and sustained value creation.
- The Bank was named **SME Bank of the Year 2026** at the **African Banker Awards**, reinforcing its leadership in supporting enterprise growth.
- The Bank was ranked among **Africa's Fastest Growing Companies 2026** by **Statista**.

- The Bank was named **Digital Banking Inclusion Leader - East Africa** by **CFI**, and **Best Commercial Bank of the Year - Kenya** at the International Banker 2026 Africa & North Africa Banking Awards.

9). Interim Dividend

With the strong performance the Board has approved an Interim dividend of Kshs.1.50/- per share (50% growth from 1.00/- per share last year) payable to the shareholders in the company's register on the close of business on 25th November 2026 and will be paid on 4th December 2026.

Conclusion

Co-operative Bank Group remains steadfast in advancing its strategic priorities, firmly grounded in resilience and growth across diverse economic sectors. Our success is driven by:

1). A deep and growing customer base currently standing at over 10 million account holders under a strong successful universal model.

2). Strong growth in the Balance Sheet with an Asset Base of over **KShs. 907 billion.**

3). Distinctive customer experience - **'The Co-op Bank Way'**: Delivering exceptional experiences through a deeply embedded, consistent customer-centric culture across all touchpoints.

4). A robust digital presence that ensures seamless accessibility, supported by an industry-leading omni-channel platform.

5). Strong subsidiary business contribution.

The unique advantages of being rooted in the **largest co-operative movement in Africa**—boasting **15 million members**—which underscores our unique synergies and deep community integration.

DR. GIDEON MURIUKI - CBS, MBS
GROUP MANAGING DIRECTOR & CEO

11 November 2026

About Co-operative Bank Group

The Co-operative Bank of Kenya Ltd ('Co-op Bank') is incorporated in Kenya under the Company's Act and is licensed to carry out the business of banking under the Banking Act. The Bank was listed in year 2008 wherein it is the largest Co-operative Bank in Africa.

The Group is one of the largest financial institutions in the region with 5 subsidiaries namely, Kingdom Securities Ltd, Co-optrust Investment Services Ltd, Co-op Bancassurance Intermediary Ltd, Kingdom Bank Ltd and Co-operative Bank of South Sudan Ltd; The Bank also owns a 24.8 per cent stake in CIC Insurance Group and 25.0% stake in Co-op Bank Fleet Africa Leasing Ltd.

The Bank's footprint across Kenya and the region includes 224 branches; 600 ATMs & Cash Deposit Machines; and 16,215 Co-op Kwa Jirani agency banking outlets supporting our growing client base.